



BOOKING CONDITIONS FOR Adventure Base Ltd

In these Conditions "we", "us" and "our" and the "Company" means Adventure Base Limited.

1. Definitions

1.1 In these Conditions:-

- "we", "us" and "our" and the "Company" means Adventure Base Limited;
- "you", "your" and the "Client" shall mean the person(s) making the booking;
- "Contract" means the contract between you and us in relation to the letting of the Property, any additional services and any Partner services that we book for you.
- "Conditions" means our standard booking terms and conditions as set out in this document.
- "Partner" means any company whose services we book on your behalf, including but not limited to, ski schools, transfer companies, ski guides, ski hire etc.

2. The Properties and Availability

- 2.1 Our properties are offered for holiday rental accommodation, subject to you receiving written confirmation from us in accordance with Condition 3.3 below.
- 2.2 The Property will be let on a flexible basis, but the company retains the right to enforce weekly Saturday to Saturday, or Sunday to Sunday, bookings during the high season.
- 2.3 The Property can be occupied from 3pm on the day of arrival until 10am on the day of departure.
- 2.4 Bookings are for holiday lettings only and will not give rise to a tenancy.

3. Reservations and Payment

- 3.1 Reservations may be made by email or telephone.
- 3.2 In order to confirm a reservation, Clients must pay 20% of the total booking price to Adventure Base (**Deposit**). This deposit is non-refundable. Payments can be made by transfer to the UK Adventure Base account or by cheque.
- 3.3 A binding Contract exists between us and you, from the point at which we receive your deposit. In paying your deposit, you are agreeing to the terms and conditions of our Contract.
- 3.4 The balance of the booking price, including any additional extras or modifications, are due and payable no later than 10 weeks prior to the start of the rental period. If full payment is not received by the due date, we reserve the right to notify the Client in writing or by email that the reservation is cancelled.
- 3.5 The Client will remain liable to pay the balance of the total booking price if we are unable to re-let the Property for the rental period.
- 3.6 Any reservations that are made within 10 weeks of the start of the rental period require full payment at the time of booking.
- 3.7 All prices are shown in Euros.
- 3.8 Credit card payments are subject to a 3% charge.

4. Damage Deposit

- 4.1 A refundable damage deposit (**Damage Deposit**) of £800 is authorised but not taken from your credit card upon arrival.
- 4.2 Deductions will be made from your credit card to cover any damage or loss to the Property and /or its contents and fixtures and fittings.

4.3 It is the clients responsibility to ensure that the accommodation is left in an acceptable condition with rubbish removed.

5. Changes to Bookings

5.1 If you wish to make changes to your booking, please notify us in writing as soon as possible. We will endeavour to assist where possible but cannot guarantee to meet such requests/changes.

6. Cancellations by you

- 6.1 Please notify us as soon as possible if you wish to cancel your booking. The following cancellation charges will apply:-
- Prior to payment of balance – we will refund 10% of the deposit you have paid **only if** the week can be re-sold, otherwise nil.
 - After payment of balance – we will refund 80% of the total amount you have paid, **only if** we can successfully relet the Property. This is subject to a deduction of costs incurred by us.
- 6.2 Cancellation of additional services such as ski lessons, lift passes, transfers etc cannot be cancelled or modified less than 48 hrs before the service is to commence.

7. Cancellations by us

7.1 Due to circumstances beyond our control it may be necessary to cancel or alter your holiday. In such circumstances we will endeavour to offer a suitable alternative property. If this is not possible, a full refund of all monies paid will be made.

8. Force Majeure

- 8.1 We shall not be liable to you for any loss, damage or injury, which is the result of adverse weather conditions, flood, riot, war, strikes or other matters beyond our control.
- 8.2 We shall not be liable to you for any loss, damage or inconvenience caused to or suffered by you if the Property is destroyed or substantially damaged prior to the start of the rental period. In this situation we will endeavour (where possible) to refund to you all monies paid by you in relation to the rental period.

9. Insurance and Liability

- 9.1 The use of the Property, equipment and amenities is entirely at your risk and we accept no responsibility for any injury, loss or damage to you, your belongings or your vehicles.
- 9.2 You are strongly advised to arrange a comprehensive insurance policy to provide cover for cancellations and loss/damage to belongings/luggage. You are reminded to bring your healthcare card EHIC (previously form E111) with you.
- 9.3 We shall have no liability for death or personal injury unless this results from our negligence.
- 9.4 Subject to Condition 9.3 above, our liability to you shall not exceed the amount paid by you to us for the rental period.

10. Letting Conditions

10.1 The following terms will apply at all times during your stay at the Property:-



ADVENTURE BASE

- (a) The number of people occupying the Property must not exceed the number stated on the clients invoice unless we have provided prior written consent;

- (b) The Property must be left in a clean and tidy condition and we reserve the right to make a deduction from the Damage Deposit to cover additional cleaning costs if the Property is not left in an acceptable condition;

- (c) You must not act in such a way which will or may cause a nuisance or annoyance to residents of neighbouring properties;

- (d) Smoking is prohibited inside the Property;

- (e) No pets are permitted unless otherwise stated.

11. Partnership services

- 11.1 In agreeing to the use of any of our partners for additional services such as, but not limited to, ski guides, ski school, ski hire, you automatically agree to the terms and conditions of that particular company.

- 11.2 Adventure Base personally recommend all our chosen partners. We endeavour to make sure that all 3rd party services we book for you are delivered as advertised. However, we cannot be held liable for the services of our partners.

12. Special requests

- 12.1 We endeavour to cater for your special requirements where possible, although failure to do so will not result in the breach of contract on our part. Please be sure to notify of any special requirements at the earliest time possible.

13. Accuracy of Information

- 13.1 Adventure Base endeavours to ensure that all information supplied on our website or given by word of mouth be correct and accurate.

- 13.2 Photographs supplied on our website are given for general information, and not for specific detail. If any thing aspect of the information provided is of particular importance to the client we advise that they specify this at the time of booking.

14. Questions and Complaints

- 14.1 We hope that you will have an enjoyable stay, however if you have any questions or complaints during your stay, please contact us as soon as possible. We regret that we may be unable to consider complaints once the Property has been vacated.

15. General

- 15.1 The Contract and these Conditions are governed by English law and are subject to the exclusive jurisdiction of the English courts.

16. Taxe de Sejour

Taxe de sejour will be charged to you on arrival in Chamonix at a rate of 1 euro per person per night (adults and children over 13). This is charged by the Chamonix Mairie and is a compulsory 'tax' payable by all tourists staying in Chamonix. It entitles you to a Carte d'Hôte, which includes free travel on trains in the Valley among other benefits.